

PRODUCT SERVICE BULLETIN

Issue Date: October 1, 2010

Subject: Mandatory handle replacement

Identification: Quick Release Cut Away Handle purchased January 1, 2009 to April 31, 2010 for the Quick Release Cut Away System by Sky Systems USA

Background:

This service bulletin is published by Sky Systems USA to correct a manufacturing flaw and to err on the side of caution. The Quick Release Cut Away System has not failed, nor have we had any reports of malfunction or lost camera gear. During a quality inspection, we found a weakness in the connection of some handles which did not make them as strong as originally designed.

Service Bulletin:

Quick Release Cut Away Systems purchased between January 1, 2009 and April 31, 2010, must have the handle replaced by January 31, 2011.

Quick Release Handles manufactured as of May 2010 have been redesigned with a stronger connection and have a black seal so they can be distinguished from older handles.



Replacement handle



Black seal over crimp

The old handle can be replaced with the new handle using the original hardware.

Compliance Date: No later than January 31, 2011. The handle will be replaced free of charge.

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